



## LIMITED WARRANTY

Pentair® Filtration Solutions, LLC; Pentair Residential Filtration, LLC; and Enviro® Water Solutions LLC manufacture their products (collectively, the “Products”) and parts (“Parts”) using quality workmanship and materials. Accordingly, Pentair warrants to the original purchaser, referred to herein as “Buyer,” that its Products and Parts of the brands listed below will be free from material defects in materials and/or workmanship under normal use and service beginning on the date Pentair ships the Product and continuing for the respective warranty coverage period set forth below, and further subject to the exclusions, limitations and conditions set forth herein.

| POINT OF USE (POU) FILTRATION   |   |
|---|---|
| MODEL LINE  | WARRANTY COVERAGE PERIOD  |
| FreshPoint® Systems   | 1 year  |
| Undersink Filtration and RO Systems   | 1 year  |
| Shower Filter Systems   | 1 year  |
| Everpure® Residential Systems   | 1 year  |
| Everpure Residential Replacement Cartridges                                       | 1 year  |
| Countertop Drinking Systems   | 1 year  |
| All Freshpoint, Undersink and Countertop Replacement Cartridges and Service Parts | 30 days   |
| Everpure Solaria Instant Hot Water Dispenser (purchased after 6.1.13)             | 1 year  |
| Everpure Polaria Water Chiller  | Electrical Components and Water System: 1 year<br>Refrigeration System: 5 years   |
| Everpure Faucets with Coated Finish   | 3 years   |
| Everpure Faucets Without Coated Finish  | 5 years   |
| POINT OF ENTRY (POE) SYSTEMS  |   |
| MODEL LINE  | WARRANTY COVERAGE PERIOD  |
| WaterTrust Pro Series™  | Full System Warranty: 10 years<br>Tanks, valves, bypass, tubes, & connectors: 10 years<br>Electronical components, water meter turbine, & ion exchange resin media: 5 years<br>Seals, wear parts, & filtration media: 2 years |
| POE Sump Housings & Systems   | 1 year  |
| POE Replacement Cartridges  | 30 days   |
| POE Tank Systems  | Full System Warranty: 1 year<br>Tank, Valve, and Electronics: 5 years   |

## PC SYSTEMS PERFORMANCE GUARANTEE

| MODEL LINE       | WARRANTY COVERAGE PERIOD                            |
|------------------|---|
| Pentair PC600-P  | 650,885 Gallons or 5 years, whichever comes first   |
| Pentair PC1000-P | 1,301,770 Gallons or 5 years, whichever comes first |

This guarantee covers the reduction of chlorine and chloramine below minimum detection levels (MDL) for levels less than or equal to maximum influent levels allowed in NSF/ANSI 42. The authorized dealers shall be responsible for the repair or replacement of defective media only, labor to replace the media is the responsibility of the purchaser.

## POINT OF ENTRY (POE) SYSTEM PARTS

| MODEL LINE   | WARRANTY COVERAGE PERIOD |
|--|--------------------------|
| 13" and Smaller Tanks, Non-Electric Valve Heads, Bypasses, Fittings, Retention Tanks, Mineral Tanks (14" and larger) | 5 years                  |
| Metering Pump Tubing, Diaphragm Feed or Injector Pump, Install Kits, Flow Control Switches                           | 1 year                   |
| Dosatron Chemical Injector Pump Motor  | 1 year                   |
| Dosatron Chemical Injector Motor Adjustment Ratio  | 90 days                  |
| Chemical Injector Pump Tubing  | Not covered              |

## UV DISINFECTION SYSTEMS

| MODEL LINE   | WARRANTY COVERAGE PERIOD   |
|--|--|
| Basic and Standard UV Systems (PUV-7, PUV-14, PUV-8, PUV-16) | UV Chamber: 10 years<br>Electrical and Hardware: 3 years<br>UV Lamps, Sleeves, and Sensors: 1 year |
| Viqua Pro Series   | Power Supply: 5 years<br>UV Chamber: 10 years<br>UV Lamps and Intensity Monitor: 1 year            |

## OMNIFILTER POINT OF ENTRY & POINT OF USE SYSTEMS

| MODEL LINE                           | WARRANTY COVERAGE PERIOD  |
|--------------------------------------|---|
| OMNIFilter® POE Housings and Systems | 5 years   |
| OMNIFilter® POU Housings and Systems | 1 year or 5 year (product dependent)  |
| OMNIFilter Replacement Cartridges    | 30 days   |
| OMNIFilter Softening Systems         | Tank and Valve: 10 years<br>Electrical: 5 years<br>Replacement Parts: 2 years |

## CONNECTED PRODUCTS

| MODEL LINE                  | WARRANTY COVERAGE PERIOD |
|-----------------------------|--------------------------|
| Connected Salt Level Sensor | 1 year                   |

## VALVES & CONTROLS

| MODEL LINE                                     | WARRANTY COVERAGE PERIOD  |
|--|---|
| Fleck®   | 5 years   |
| 2510 AIO                                       | 1 year  |
| Autotrol®                                      | 5 years   |
| Autotrol Magnum Series                         | 3 years   |
| AquaMatic                                      | 1 year  |
| Peanut 36x Series<br>manufactured after 1/1/10 | 1 year  |
| Replacement Products & Parts                   | The remainder of the original warranty period or 30 days from the date of replacement, whichever is longer. |

## FILTRATION

| MODEL LINE                               | WARRANTY COVERAGE PERIOD  |
|--|---|
| Pentek® Housings & Systems               | 1 year  |
| GRO Elements                             | 1 year  |
| Pentek Quick Change Systems              | 1 year as of 1/1/13   |
| Pentek Opaque Housings<br>(caps & sumps) | 5 years   |
| Replacement Products & Parts             | The remainder of the original warranty period or 30 days from the date of replacement, whichever is longer. |

## TANKS MANUFACTURED IN USA

| MODEL LINE  | WARRANTY COVERAGE PERIOD   |
|---|--|
| Structural® PolyGlass Fiberglass Tanks having diameters 13" and less      | 10 years   |
| Structural PolyGlass Fiberglass Tanks having diameters of 13" and greater | 5 years  |
| Structural CT   | 5 years  |
| Structural Composite  | 5 years  |
| Structural R0mate   | 5 years  |
| Structural FRP (Vinylester and Polyester)                                 | 5 years  |
| Structural Retention  | 5 years  |
| Brine Tanks And Cabinets  | 5 years  |
| Parts and Accessories   | 1 year   |
| Replacement Products & Parts  | The remainder of the original warranty period or 30 days from the date of replacement, whichever is longer |

## TANKS MANUFACTURED IN INDIA

| MODEL LINE                                | WARRANTY COVERAGE PERIOD   |
|---|--|
| Structural PolyGlass Fiberglass Tanks     | 5 years  |
| Structural Composite                      | 3 years  |
| Structural FRP (Vinylester and Polyester) | 3 years  |
| Replacement Products & Parts              | The remainder of the original warranty period or 30 days from the date of replacement, whichever is longer |

## TANKS MANUFACTURED IN EUROPE

| MODEL LINE                            | WARRANTY COVERAGE PERIOD   |
|---------------------------------------|--|
| Structural PolyGlass fiberglass tanks | 10 years   |
| Structural Composite                  | 5 years  |
| Structural FRP (Vinylester)           | 2 years  |
| Structural FRP (Polyester)            | 5 years  |
| Custom/Special Order Tanks            | 2 years  |
| Parts and Accessories                 | 2 years  |
| Replacement Products & Parts          | The remainder of the original warranty period or 30 days from the date of replacement, whichever is longer |
| WellMate® PEU Aircell                 | 5 years  |

## TANKS MANUFACTURED IN CHINA

| MODEL LINE  | WARRANTY COVERAGE PERIOD   |
|---|--|
| Pentair and Park Pentair Water PolyGlass Tanks having diameters 7"-16"      | 3 years  |
| Pentair and Park Pentair Water Composite having diameters between 18" - 63" | 5 years  |
| Replacement Products & Parts  | The remainder of the original warranty period or 30 days from the date of replacement, whichever is longer |

### Exclusions from this Limited Warranty

This warranty does not cover the following instances:

1. Damage caused by careless handling, improper repackaging, or shipping by a party other than Pentair.
2. Damage due to misapplication, misuse, abuse; failure to operate or install Products as specified in owner's manual; or failure to use the Products in accordance with the water conditions specified in the owner's manual.
3. Any non-Pentair parts manufactured, including, but not limited to, repair and service parts, repair kits, motors, pistons, seal kits, spacer kits, bypass valves, brine connections and devices, or any other third party parts. Incorporation of any parts manufactured by a third party into a Pentair Product shall completely void the limited warranty for such Product.
4. Damage due to unauthorized Product modifications, alteration or failure to use Pentair's original replacement parts.
5. Damage caused by negligence of any third party, including Buyer, or failure to properly maintain Products as specified in the owner's manual.
6. Noncompliance with applicable codes, and ordinances including without limitation, plumbing codes.
7. Damage due to oxidizing agents, impacts, corrosive liquids, gases, or chemicals.
8. Damage due to hydro-pneumatic or pneumatic use.
9. Damage caused by water freezing inside the Product.
10. Accidental damage, fire, acts of God (such as flood, earthquake, hurricane, lightning or other disaster) or other circumstances outside of Pentair's reasonable control.
11. Labor expenses.
12. Normal wear and tear.

### Pentair Warranty Obligations

Should a defect in workmanship and/or materials in Products or Parts arise during the applicable warranty period, then upon Buyer's compliance with the procedures below, Pentair will, at its sole option, repair or replace such Product or Part, or issue a credit of equal value, in lieu of repair. **Any replacement product shall be warranted only for the remainder of the original product warranty only and shall not extend the original warranty period.**

However, Pentair is not responsible under this warranty for any cost of shipping or transportation of the Product or Parts thereof to or from its facility. Also, Pentair is not liable for any loss of time, inconvenience, incidental expenses such as telephone calls, labor, travel or material charges incurred in connection with the removal or replacement of the Product or Part. **PENTAIR SHALL HAVE NO LIABILITY TO ANY PERSON FOR PUNITIVE, INDIRECT, SPECIAL, INCIDENTAL, CONTINGENT OR CONSEQUENTIAL DAMAGES OF ANY DESCRIPTION OR LOSS OF USE, REVENUE OR PROFITS, WHETHER ARISING OUT OF WARRANTY OR OTHER CONTRACT, NEGLIGENCE OR OTHER TORT, OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to Buyer.**

### No Other Warranties

**TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, PENTAIR DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH REGARD TO THE PRODUCT(S), PART(S) AND/OR ANY ACCOMPANYING WRITTEN MATERIALS.**

### **Procedure for Obtaining Warranty**

**Pentair extends the warranties contained herein solely to direct transactional customers of Pentair and to the original home installation only. All secondary customers of these Products and Parts must submit warranty claims with their direct suppliers.**

In order to obtain the benefits of this warranty, the Buyer must contact Pentair's Customer Care Department as soon as possible after discovery of the Product or Part related issue, but in no event later than the expiration date of the respective warranty periods provided herein. Upon receipt of this communication, Pentair will promptly notify Buyer of the address to which the Product or Part may be shipped. Buyer shall then ship the Product or Part, freight prepaid by Buyer, to the address indicated, together with a "RETURN GOODS AUTHORIZATION" form obtained from Pentair's Customer Care and a brief description of the problems encountered. Unauthorized returns will not be accepted.

### **Warranties or Representations by Others**

No third party has any authority to make any warranties or representation concerning Pentair or its Products and Parts. Accordingly, Pentair is not responsible for any such warranties or representations.

### **Sole Warranty**

This warranty supersedes all previous warranty publications.

\*Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.

\*\*For all orders placed on or after July 19, 2021



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